

SC21 relationships Special Interest Group

confidential

SC21 community

report title

SC21 relationships training
specification

ref

SBAC-ENT-RPT-08-0008 (1.0)

issue

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SC21 relationships training specification	SBAC-ENT-RPT-08-0008 (1.0)		11 January 2008

Awareness and understanding of the following tools and techniques

a. the relationship code of practice

To deliver an awareness and understanding training of the code of practice, it benefits and role within the SC21 programme

b. Relationship Management Matrix (RMM)

To deliver an awareness and understanding training the purpose and functionality of the RMM tool, including the gap analysis, and multiple customers assessment.