

aerospace  
defence  
security  
space



# SC21

## OPERATIONAL EXCELLENCE BUYER'S BENEFITS GUIDE

# THE PRINCIPLES FOR SUCCESS



**Supply Chains for the 21st Century (SC21) is a best practice programme of industry-agreed skills, tools and techniques designed to accelerate the competitiveness of the Aerospace, Defence, Security and Space sectors.**

Achieving excellent delivery and quality performance, reducing supply chain risk and implementing leaner production methods are just some of the outcomes. Participants also benefit from operational efficiencies such as increased productivity, profitability and the freeing up of capacity to take advantage of growth opportunities, all contributing to an improvement in the bottom line.

The SC21 journey is a continuous improvement process. Key metrics are measured and shared across the supply chain with the common goal of achieving zero defects and 100% on time delivery in all stages of the product/service lifecycle.

Recognition of achievement is in the form of performance excellence awards, with three possible levels: bronze, silver and gold.

Award Level	Delivery	Quality	ManEx	BusEx	RelEx	Continuous Sustainable Improvement Plan (CSIP)
Gold	99.00% – 100%	99.00% – 100%	>500	>500	>500	Improvements identified, prioritised and implemented, focused on performance improvement activity, regularly reviewed including with customer(s)
Silver	95.00% – 98.99%	99.50% – 99.89%	>400	>400	>400	
Bronze	90.00% – 94.99%	98.00% – 99.49%	≤400	≤400	Not Mandatory	

# PERFORMANCE AND DEVELOPMENT

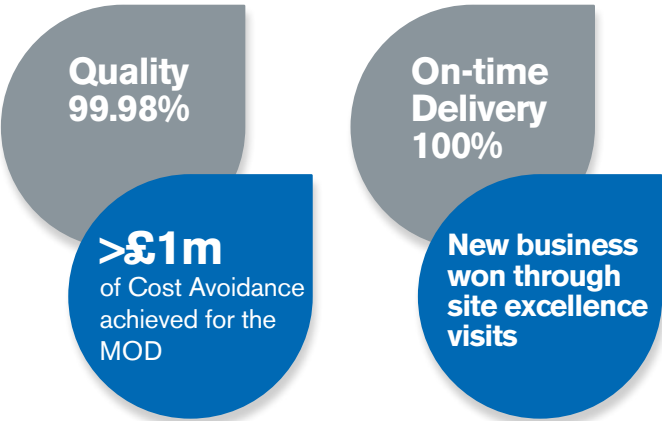
Since its inception over a decade ago, the programme has delivered millions of pounds worth of tangible benefits and in doing so has established itself as a class-leader in achieving supply chain excellence – both in the UK and internationally.

## Examples of benefits achieved by SC21

**Case Study 1:** Metal turning and fabrication with a turnover of £5.5M



**Case Study 2:** Gold Award logistics supplier, Wincanton, has seen tangible benefits through SC21



*We are now setting the standard in an industry where customers are actively seeking this level of external recognition. It sets us apart.*

**Ross Bannerman**  
Wincanton, SC21 Gold Award Winner



*SC21 is the largest supply chain improvement programme in the Aerospace and Defence sectors and it is endorsed by all major UK Aerospace and Defence companies. It is overseen by the Aerospace Growth Partnership (AGP) and delivered by ADS at a national level working with SC21 participants, prime contractors, Regional Aerospace Associations, strategic partners, accredited practitioners and training partners.*

#### Our supporters:



To find out more about the programme visit:

**[www.sc21.org.uk](http://www.sc21.org.uk)** or call: **0207 091 4538/1122**

