

Working for our members



SC21. At a glance.

Achieving supply chain excellence

SC21: Continually Improving and Accelerating the Competitiveness and Capability of the UK's Aerospace & Defence Supply Chains.

SC21 (21st Century Supply Chains) enables our supply chains to continuously improve capability, in order to be more competitive regionally, nationally and internationally. SC21 does this by providing best in class improvement programmes, supported by industry experts, working in a collaborative approach in the best interests of all our Aerospace and Defence Stakeholders.

Pursuit of Excellence

SC21 promotes the pursuit of excellence both in what we do, and in the companies we support. It encourages

the achievement of excellence through acting with integrity, accountability and professionalism.

Working Collaboratively

SC21 collaborates transparently across and within industry sectors in the best interests of the UK's national prosperity. We help to optimise the customer-supplier relationship for mutual benefit.

Customer Trust

SC21 works with our Stakeholders to understand their challenges, anticipate their needs and explore solutions together, working to achieve long-term customer satisfaction by delivering on our promises and assuring the quality of our solutions and services.

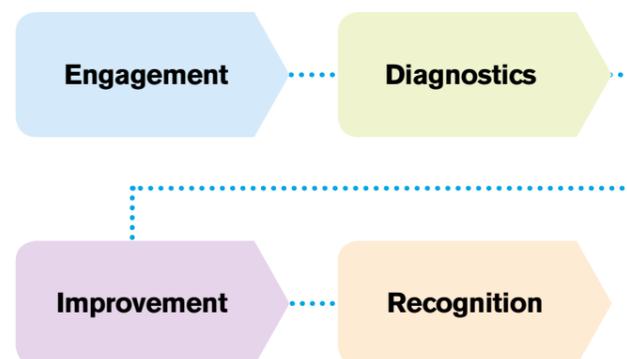
Agile and Innovative

SC21 aims to continually improve quality and work more efficiently, striving to build on new ideas to achieve greater competitive advantage for our Stakeholders.

SC21 – improve your business for FREE

SC21 is a voluntary programme, and becoming a participant is free. The programme follows a simple 4-step framework.

4-Step Framework:



The three SC21 programmes are designed to help many suppliers with their continuous improvement in the face of increasingly capable competition.



SC21 Lite

Helping small and medium-sized companies to start on their SC21 continuous improvement journey.



SC21 Operational Excellence (OE)

Using an internationally recognised method to enable participants to improve their operational effectiveness, performance and industry recognition by achieving targets of delivery and quality excellence.

Achieving Recognition for OE

Organisations achieving the criteria agreed by customers in terms of performance metrics and improvement framework will receive recognition in the form of a SC21 OE bronze, silver or gold award.



How to join

Firstly visit the SC21 website www.sc21.org.uk to know more about the programme and to register your interest to join. We shall then contact you with details of how to start your improvement journey and achieve recognition.



SC21 Competitiveness & Growth (C&G)

Increasing competitiveness and improved organisational capability.

The SC21 C&G programme has been allocated with £10m Government funding, matched by industry, as part of the Aerospace Sector Deal. SC21 C&G utilises the National Manufacturing Competitiveness Level (NMCL) System. This system was developed by an ADS and SMMT led consortium, supported by industry primes and OEMs. It is a set of processes, tools and techniques that not only assesses a company's competitiveness and indicates how they are performing, but also highlights areas where improvement can and should be made.

The 122 Improvement Modules are aligned to four key C&G business themes:



Benefits of deployment

- Increase Productivity**
- Accelerate Competitiveness**
- Improve Relationships**
- Reduce Quality costs**
- Optimise Delivery**
- Boost Quality and Delivery Performance**



Competitive and sustainable supply chains are vital to the future growth and success of our industries; through the SC21 programme, companies benefit from a clear and practical framework that enables greater efficiency and productivity.

Paul Everitt – Chief Executive



To find out more about the programme or how to join it visit:
www.sc21.org.uk or call: **0207 091 1122**



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